#### Course topics include:

- Controls
- Detection (inputs)
- Notification/communication (outputs)
- Basic networking
- System design
- Job planning
- Field wiring
- Power and grounding
- Wireless
- Safety
- Metering
- False alarm management
- Commissioning



# Why wait to take your security to the next level? Register for ATC today.

Established in 1977, the Canadian Security Association (CANASA) is a national not-for-profit organization dedicated to advancing the electronic security industry in Canada. We promote and protect the best interests of our members and the safety of Canadians through industry education, advocacy, and leadership.



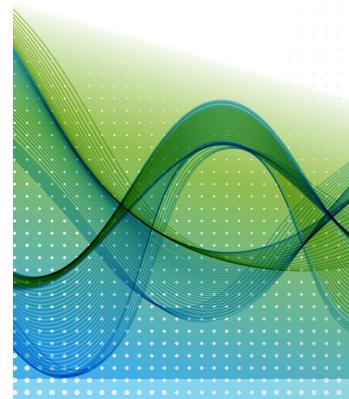
Canadian Security Association L'Association canadienne de la sécurité

Canadian Security Association 50 Acadia Avenue, Suite 201 Markham, Ontario L3R 0B3 Telephone: (905) 513-0622 Toll-free in Canada: 1 (800) 538-9919 Email: education@canasa.org www.canasa.org

### **Canadian Security Association**



Building a better industry through education.



### **Alarm Technician Course (ATC)**

## The best alarm technician education in the country

Education is a key component of staying competitive, especially in an industry that is constantly impacted by new technologies. The right training can set you apart from your competitors and help you gain the skills you need to succeed

The Canadian Security Association's (CANASA) Alarm Technician Course (ATC) provides technicians with everything they need to compete in today's marketplace. Students gain the skills, knowledge, tools, and confidence required to rise above the competition and deliver outstanding service that wins the favour of customers and clients. Training also helps technicians deliver effective solutions for preventing false alarms and dispatches.

#### Flexible learning to fit any schedule

ATC is offered both in the classroom and online allowing you to learn where and when it works best with your busy schedule. The course calendar for ATC can be found at canasa.org > Education > Education Calendar.

## Current course topics for today's alarm technician

ATC covers a wide range of topics and trends relevant to today's alarm technician and current industry requirements, including new technologies such as networking and wireless and extensive false alarm prevention. Designed and delivered by top security experts, the course promotes best practices and the highest possible standards in the industry.

#### Who should take ATC?

Both new and experienced alarm technicians can benefit from taking ATC. Technicians who have learned from "on-the-job" training can gain essential information they may not have access to on a daily basis and stay up to date on trends and technologies. New technicians will benefit from gaining the comprehensive knowledge they need to get the "job done right." The course is recommended for technicians who have installed a minimum of three intrusion alarm systems.

## How ATC training benefits students

ATC education can provide many advantages, including:

- skill development ATC training enables you to stay up to date on new technologies and trends to meet market demands
- competitive advantage heightened knowledge and skills can make you more attractive to both employers and customers
- proof of your capabilities success in the course can make you a good candidate for current and future job opportunities and demonstrate to customers and clients they are in good hands
- advancement opportunities increased capabilities and productivity made possible through training can raise your value as an employee and boost your compensation

# How ATC training benefits employers

ATC-trained technicians offer great value and benefits to employers, including:

- less in-house training on-the-job technicians won't have be to taken off the road or doubled up with a new employee for training purposes, saving time and money
- reduced false dispatches fewer false dispatches can lead to increased customer satisfaction and mitigate the prospect of fines related to false alarms
- decreased service calls well-trained technicians mean better installs and less service calls, freeing time for new business development and other opportunities

capable employees – employers can be assured of their technician's knowledge and abilities through a third-hand

review

